



# Community Health Partnerships

Focus on the Jean Bishop Integrated Care Centre,  
Hull

## Summary

- ❖ A successful combination of strong partnership working, flexibility and total commitment to meeting the needs of older frail people.
- ❖ In a new and unique approach to health and care, the ground-breaking services and new clinically led team primarily treat 12,000 frail older people in Hull with long term conditions who have been assessed by their GP as being at risk of hospital admission.
- ❖ CHP was involved in supporting the financial investment partnership, supporting the wider estates strategy and ensuring value for money solutions at every stage.

## The challenge

Nationally, the number of older people is increasing. In Hull, population is projected to increase by 17.4% by 2025 – from 38,000 in 2014 to 44,600 – and it will increase by 40.8% by 2035, a total of 53,500 people in this age group. Hull also has a high prevalence of long-term conditions associated with respiratory and circulatory disease.

Locally, men spend around 26% of their lives in poor health and women around 31% (compared to a national average for England of 20% for men and 23% for women).

There were 8,163 emergency admissions to acute care for over 65s in 2016/17 and 12,814 patients in Hull are moderately or severely frail and at risk of hospital admission.

A third of older patients admitted to hospital had no clinical need to be in a hospital bed and readmission rates for those over 65 are also high.

A clinical model was needed to improve the quality of life for patients, reduce NHS costs through earlier intervention and safely manage people with a higher level of risk of admission in community settings with early intervention and coordinated care.

The model needed to be patient- centred and aimed at keeping people well for longer.

## The solution

The ICC was developed through CHP's LIFT (Local Improvement Finance Trust) programme. The building is owned by a subsidiary of the local LIFT company, Citycare Ltd. of which CHP owns 40%. The land it sits on was provided by Hull City Council and CHP have taken the 25-year head lease for the whole building.

The ICC brings together a whole range of services allowing patients to be referred from their GP into the centre for assessment, and then receive a managed treatment programme for long-term conditions.

The services include: the rapid assessment service, outpatient hub services, including cardiology, COPD, geriatric and general medicine, physical therapy, rehabilitation and treatment services for individuals and groups, diagnostics such as X-ray, ultrasound and phlebotomy, with a CT scanner planned for the future. The centre also includes hot desk space and interview rooms for social services to integrate with the health services.



There is a comprehensive specialist team including older people's consultants/ geriatricians, advanced nurse practitioners, GPs, pharmacists, therapists, social workers and the voluntary sector, who all work together to meet the needs of patients holistically.

The centre also houses a functioning fire station, with Humberside Fire and Rescue Service also supporting rehabilitation services and community fire safety advice for older people. This supports the One Public Estate agenda.

The building is predominantly single storey to improve accessibility with a layout designed to maximise integration and space utilisation between services.

A local housing association has brought forward a social housing scheme which will provide 82 homes for older people on an adjacent site, complementing the ICC services.